



Case Study

Adoption, Certification and Maintenance of ISO 27001 Standard

Client

Our client is a **leading energy provider in Europe**. It operates in a highly regulated sector with critical infrastructure and sensitive customer data. The company is a large enterprise, and we have been working with it for over 8 years.

The Challenge

Operating in the regulated energy sector, the client needed support to **achieve ISO 27001 and ISO 22301 certifications**. This involved implementing an Information Security Management System (ISMS) and a Business Continuity Management System (BCMS), conducting risk assessments, and ensuring compliance.

As the business grew, they also aimed to extend the certification scope and transition to the updated ISO standard, while maintaining smooth operations.

The Solution

Devoteam Cyber Trust guided the client through their ISO certification journey, focusing on ISO 27001 implementation, post-certification support, scope extension, and business continuity.

- **ISO 27001 Implementation:** Gap analysis, ISMS development, risk assessment, training, and audit support, achieving certification in 12 months.
- **Post-Certification:** Integrated IntegrityGRC tool for compliance and provided ongoing advisory services.
- **Scope Extension & Migration:** Managed scope expansion and migration to the latest ISO 27001 version.
- **Business Continuity:** Updated BIAs, conducted risk assessments, and ensured compliance with ISO 22301 in continuity planning.

The Result

Through this long-standing partnership, **Devoteam Cyber Trust has enabled the client to:**

- Achieve and maintain ISO 27001 certification for over 8 years.
- Enhance operational efficiency with the IntegrityGRC platform.
- Strengthen risk management practices.
- Build a scalable ISMS, supporting expansion and evolving business needs.
- Prepare and implement BCMS to achieve ISO22301 certification.

Related Services

- ISO 27001 Implementation
- IntegrityGRC

Making your tech journey **more secure.**

For more information, please visit

www.integrity.pt

